You should receive an email from us that looks like the one below. At the bottom it list the carrier and tracking number. Sometimes it ends up in spam and from time to time it just goes completely missing. If you didn't receive this email please follow the steps below to find your tracking information.

*For frames and complete bikes to Canada there will not be a tracking number listed.



Your order number 3075051 has shipped on 08/13/21. Please login to HERE to view your order details.

Your order is being shipped via FedEx.

TRACK YOUR PACKAGE HERE:

Box 1 Tracking #: 8675309

Shipping to the to following address:

TBC Customer Service 5090 Samish Way Bellingham, WA 98229 USA

If you have any questions about your order, please call or email us at (360) 366-4960 or info@transitionbikes.com. You can also login at www.transitionbikes.com to view your orders.

Sign into your account and select "My order history"

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That will drop down a menu showing the invoice and packing list, from here you can click on the Invoice PDF.

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That will open the invoice in another window and here you'll be able to see the tracking number. It's listed in the "Box Information" towards the bottom of the invoice and the carrier is listed towards the right top of the invoice.



INVOICE NUMBER: 3075051 SHIPPED DATE: 08/13/21 SALES REP: David Conley OPICIN: USA CARRIER: FedEx PATIMENT TERMS: Prepaid PAYMENT TYPE: Cash PHONE #: (555) 555-8419 EMAIL: davidIconley44@gmail.com

BILL TO: TBC Customer Service 5090 Samish Way Bellingham, WA 98229 USA SHIP TO: TBC Customer Service 5090 Samish Way Bellingham, WA 98229 USA

NOTES:

ITEMS FROM SALES ORDER: 1113537				
ITEM DESCRIPTION	PART NUMBER	QTY	UNIT PRICE	ITEM TOTAL
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BOX INFORMATION

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5090 SAMISH WAY / BELLINGHAM, WA 98229 / [360]-366-4960 / INFO@TRANSITIONBIKES.COM