

You should receive an email from us that looks like the one below. At the bottom it list the carrier and tracking number. Sometimes it ends up in spam and from time to time it just goes completely missing. If you didn't receive this email please follow the steps below to find your tracking information.

\*For frames and complete bikes to Canada there will not be a tracking number listed.

**TRANSITION**  
BICYCLE COMPANY



Your order number 3075051 has shipped on 08/13/21. Please login to [HERE](#) to view your order details.

Your order is being shipped via FedEx.

TRACK YOUR PACKAGE HERE:

**Box 1 Tracking #: 8675309**

Shipping to the to following address:

TBC Customer Service  
5090 Samish Way  
Bellingham, WA 98229  
USA

If you have any questions about your order, please call or email us at (360) 366-4960 or [info@transitionbikes.com](mailto:info@transitionbikes.com). You can also login at [www.transitionbikes.com](http://www.transitionbikes.com) to view your orders.

Sign into your account and select "My order history"

**TRANSITION**  
BICYCLE COMPANY

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## WELCOME, CUSTOMER SERVICE TEST

**MY PROFILE**

ACCOUNT NAME: Customer Service Test

PHONE NUMBER: (555) 555-8419 [UPDATE](#)

USER NAME: david@conley44@gmail.com

PASSWORD: \*\*\*\*\*

[CHANGE PASSWORD](#)

[MY CREDIT CARDS](#)

[MY ADDRESS BOOK](#)

[MY OPEN ITEMS](#)

**[MY ORDER HISTORY](#)**

[MY CREDIT NOTES](#)

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### DON'T BE A STRANGER, STAY CONNECTED

Enter Your Email [SUBSCRIBE](#)   

**TRANSITION HQ**  
5090 Samiah Way  
Bellingham, WA 98229 USA  
(360) 366-4960  
info@transitionbikes.com

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**TRANSITION**  
BICYCLE COMPANY  
TRANSITION BICYCLE COMPANY™ 2021  
Are You Ready To GiddyUp?

Next you'll want to change the status from Open to Closed:

## WELCOME, CUSTOMER SERVICE TEST

MY PROFILE

MY CREDIT CARDS

MY ADDRESS BOOK

MY OPEN ITEMS

MY ORDER HISTORY

VIEW	ORDER DATE	ORDER NUMBER	TOTAL	STATUS: Open	NOTES
	08/13/21	1113538	USD \$6,167.39	Open	
TOTAL:			\$6,167.39		

MY CREDIT NOTES

REGISTER PRODUCTS / WARRANTY CLAIMS

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CLOTHING  
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REPLACEMENT PARTS  
CLOSEOUTS

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FIND AN EVENT  
DEALERS

#### SUPPORT

PRODUCT SUPPORT  
WARRANTY SUPPORT  
POLICIES  
PRO-FORM PROGRAM

**TRANSITION**

TRANSITION BICYCLE COMPANY™ 2021

Are You Ready To GiddyUp?

Then you'll want to click anywhere in the light grey area to the right of the PDF view, do not click on the red PDF view yet.



## WELCOME, CUSTOMER SERVICE TEST

MY PROFILE

MY CREDIT CARDS

MY ADDRESS BOOK

MY OPEN ITEMS

MY ORDER HISTORY

VIEW	ORDER DATE	ORDER NUMBER	TOTAL	STATUS: Closed	NOTES
	08/13/21	1113537	USD \$76.02	Closed	
TOTAL			\$76.02		

MY CREDIT NOTES

REGISTER PRODUCTS / WARRANTY CLAIMS

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COMPONENTS  
CLOTHING  
ACCESSORIES  
REPLACEMENT PARTS  
CLOSEOUTS

#### DEMO & DEALERS

SCHEDULE A FACTORY DEMO  
FIND AN EVENT  
DEALERS

#### SUPPORT

PRODUCT SUPPORT  
WARRANTY SUPPORT  
POLICIES  
PRO-FORM PROGRAM



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Are You Ready To GiddyUp?

That will drop down a menu showing the invoice and packing list, from here you can click on the Invoice PDF.

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## WELCOME, CUSTOMER SERVICE TEST

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[MY CREDIT CARDS](#)

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[MY ADDRESS BOOK](#)

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[MY OPEN ITEMS](#)

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**MY ORDER HISTORY**

VIEW	ORDER DATE	ORDER NUMBER	TOTAL	STATUS: Closed	NOTES
	08/13/21	1113537	USD \$76.02	Closed	

  

INVOICE	PACKING LIST	INVOICE DATE	INVOICE #	TOTAL	STATUS	PAYMENT STATUS	NOTES
		08/13/21	3075051	USD \$76.02	Shipped	(08/13/21 12:27) Cash \$76.02 by: David Conley Amount Due: \$0.00	
Total:				\$76.02		Amount Due: \$0.00	

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[FIND AN EVENT](#)  
[DEALERS](#)

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[WARRANTY SUPPORT](#)  
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TRANSITION BICYCLE COMPANY™ 2021

Are You Ready To GiddyUp?

That will open the invoice in another window and here you'll be able to see the tracking number. It's listed in the "Box Information" towards the bottom of the invoice and the carrier is listed towards the right top of the invoice.

# TRANSITION BIKES INVOICE

INVOICE NUMBER: 3075051  
SHIPPED DATE: 08/13/21  
SALES REP: David Conley  
ORIGIN: USA  
**CARRIER: FedEx**  
PAYMENT TERMS: Prepaid  
PAYMENT TYPE: Cash  
PHONE #: (555) 555-8419  
EMAIL: davidlconley44@gmail.com

**BILL TO:**  
TBC Customer Service  
5090 Samish Way  
Bellingham, WA 98229  
USA

**SHIP TO:**  
TBC Customer Service  
5090 Samish Way  
Bellingham, WA 98229  
USA

## NOTES:

### ITEMS FROM SALES ORDER: 1113537

ITEM DESCRIPTION	PART NUMBER	QTY	UNIT PRICE	ITEM TOTAL
1 TBC - Summit Jersey SS: (Large, Slate Grey) (JAE)	01.21.99.6002	1	(USD) \$70.00	\$70.00
Total Invoiced Items (1)				Subtotal \$70.00
Shipping & Handling				\$0.00
Subtotal				\$70.00
WA State Sales Tax 8.6%				\$6.02
<b>TOTAL (USD)</b>				<b>\$76.02</b>
08/13/21 12:27 Cash				\$76.02
Total Payments Made:				\$76.02
<b>BALANCE DUE (USD)</b>				<b>\$0.00</b>

## BOX INFORMATION

Box #	Dimensions (inch)	Weight (lbs.)	Tracking #
1	1 x 2 x 3	4	8675309
1 Total Boxes		4 Total Weight	

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